



I have been sacked and my employer has not paid me.

My landlord wants to evict me.

I live in Belper -  
Where's my nearest advice centre?

I cannot get into town because I am disabled -  
Will any of the advice centres visit me at home?

I can't manage my debts.  
Who can I go to for help?

My child is disabled.  
Can I claim benefits for her?

My partner wants to stay in the UK.  
Where can I get advice on immigration law?



**Where can I go for free legal advice in Derbyshire?**

This leaflet tells you about the independent legal advice agencies in Derbyshire excluding Derby city. The agencies offer free, confidential advice and information on subjects like: benefits, community care (to receive support services from social services), consumer problems, debt, disability rights, discrimination (age, belief, disability, gender, sexual orientation, race and religion), employment, housing, immigration and nationality issues, mental health and other poverty related issues. They work together to ensure individuals can access high quality free advice that will improve the quality of their lives.

Please use this leaflet to decide which advice centre is the most appropriate one for you to use. If you require a sign language interpreter, translator or other communication support to be present, please contact the advice agency in advance.

All Citizens Advice Bureaux provide initial legal advice in all areas of law.

The list below indicates the specialist areas of law that each advice agency covers.

<b>A</b>	<b>Benefits</b>	<b>G</b>	<b>Employment</b>
<b>B</b>	<b>Community care</b>	<b>H</b>	<b>Housing</b>
<b>C</b>	<b>Consumer problems</b>	<b>I</b>	<b>Immigration and nationality issues</b>
<b>D</b>	<b>Debt</b>	<b>J</b>	<b>Mental health</b>
<b>E</b>	<b>Disability rights</b>	<b>K</b>	<b>Poverty related issues</b>
<b>F</b>	<b>Discrimination (Goods and services - age, belief, disability, gender, sexual orientation, race &amp; religion)</b>	<b>L</b>	<b>Personal injury at work work related diseases</b>
		<b>M</b>	<b>Racial harassment</b>



## **CHESTERFIELD LAW CENTRE**

44 Park Road, Chesterfield S40 1XZ,

Telephone: 01246 550674 Minicom: 01246 204570

Text Box: 0845 833 4252 Fax: 01246 551069

Email: [clc@chesterfieldlawcentre.org.uk](mailto:clc@chesterfieldlawcentre.org.uk)

Website: [www.chesterfieldlawcentre.org.uk](http://www.chesterfieldlawcentre.org.uk)

- Accessible for disabled people
- Loop system for hearing impaired people
- Sign language interpreter by arrangement
- Home visits
- Translators available by arrangement

### **Opening Times:**

Telephone Advice: Monday - Friday 9:30am – 1:00pm

Monday, Thursday and Friday 2:00pm – 4:30pm

Tuesday 2:00pm - 6:30pm

### **Specialisms and catchment areas:**

B - North Derbyshire

D - Chesterfield, North East Derbyshire and Bolsover

(Homeless related debt only)

E - East Midlands

F - East Midlands

G - Chesterfield and North East Derbyshire

H - Chesterfield and North East Derbyshire

I - Derbyshire wide excluding Derby City

M - Chesterfield, North East Derbyshire and Bolsover district

## **CHESTERFIELD CITIZENS ADVICE BUREAU**

6/8 Broad Pavement, Chesterfield S40 1RP

Telephone: 01246 209164 Fax: 01246 229909

Website: [www.adviceguide.org.uk](http://www.adviceguide.org.uk)

- Loop system for hearing impaired people
- Sign language interpreter by arrangement
- Home visits

**Opening Times:** Monday, Tuesday and Friday 10:00am – 3:30pm  
Wednesday and Thursday 10:00am – 12:30pm  
Telephone only service Thursdays 1:30pm – 3:30pm

**Specialisms:** A, D, J & K  
**Catchment area:** Chesterfield Borough

## **CONSUMER DIRECT East Midlands**

Consumer Direct East Midlands acts as the frontline for Derbyshire Trading Standards, but can refer cases on to them if further investigation or support is required.

**Telephone helpline:** 08454 04 05 06 **Minicom:** 08451 28 13 84.

**Email:** via accessing below website address.

**Website:** [www.consumerdirect.gov.uk](http://www.consumerdirect.gov.uk)

Translators available by arrangement

**Opening Times:** Mondays to Friday 8:00am to 6.30pm  
Saturday 9:00am to 1:00pm

**Specialisms:** C  
**Catchment area:** East Midlands

## **DERBYSHIRE BENEFITS HELPLINE**

**Telephone:** 0845 120 2985 **Minicom:** 01773 728263

**Fax:** 01773 728262

**Email:** [welfarerights@derbyshire.gov.uk](mailto:welfarerights@derbyshire.gov.uk)

**Website:** [www.derbyshire.gov.uk](http://www.derbyshire.gov.uk)

**Opening Times:** Monday – Friday 11:00am – 4:30pm

**Specialisms:** A  
**Catchment area:** Derbyshire wide excluding Derby City

## **DERBYSHIRE HOUSING AID**

Phoenix Street, Derby, DE1 2ER

Telephone: 01332 287850 Fax: 01332 287863

Email: [info@housingaid.org.uk](mailto:info@housingaid.org.uk) Website: [www.housingaid.org.uk](http://www.housingaid.org.uk)

- Accessible for disabled people
- Loop system for hearing impaired people (to be installed)
- Sign language interpreter by arrangement
- Home visits
- Translators available by arrangement

**Opening Times:** Monday – Thursday 9.00am – 4:30pm  
Friday 9.00am - 4.00pm

**Drop in times for Housing, Debt & Welfare Benefits Advice:**  
Monday, Tuesday, Thursday & Friday  
9.30am – 12.30pm

**Specialisms:** A, D & H  
**Catchment area:** Outreach sessions in Amber Valley,  
Derbyshire Dales and Erewash

## **DERBYSHIRE UNEMPLOYED WORKERS CENTRES**

70 Saltergate, Chesterfield, S40 1JR

Telephone: 01246 231441 Fax: 01246 231441

Email: [info@duwc.org.uk](mailto:info@duwc.org.uk)

- Accessible for disabled people (no toilet)
- Sign language interpreter by arrangement
- Home visits

**Opening Times:** Mondays - Thursdays 9:00am – 3:30pm  
Friday 9:00am – 12:00

**Specialisms:** A & K  
**Catchment area:** Amber Valley, Bolsover, Chesterfield and  
North East Derbyshire

## **EREWASH CITIZENS ADVICE BUREAU**

62 South Street, Ilkeston, DE7 5QJ

Telephone: 0870 121 2028

Email: [erewash.cab@tiscali.co.uk](mailto:erewash.cab@tiscali.co.uk)

- Accessible for disabled people
- Sign language interpreter by arrangement
- Translators available by arrangement

**Opening Times:** Appointment only  
Ilkeston: Mon, Tues, Thurs & Fri 9:15am – 1:00pm  
Long Eaton: Mon & Fri (ring for an appointment only)

**Specialisms:** A, D & K  
**Catchment area:** Erewash

## **HIGH PEAK CITIZENS ADVICE BUREAU**

**Head Office:** 26 Spring Gardens, Buxton, SK17 6DE

Telephone: 01298 214550 Fax: 01298 214558

**Opening Times:** Tuesday and Thursday 10:00am – 2:00pm

**Sub Office: Glossop** 1st Floor, Bradbury Community House, Market Street, Glossop, SK13 8AR

- Accessible for disabled people

**Opening Times:** Monday and Friday 10:00am – 2:00pm  
Tuesday 5:00pm – 7:00pm

**Sub Office: New Mills** Town Hall, Spring Bank, New Mills, SK22 4AT

**Opening Times:** Tuesday 10:00am – 2:00pm

**Specialisms:** A, D & K  
**Catchment area:** High Peak CAB is open at 21 different locations in the High Peak and surrounding area.

Telephone for details of the nearest advice surgery.

## **MID-DERBYSHIRE CITIZENS ADVICE BUREAU**

**Head Office:** 29 Bank Road, Matlock, Derbyshire, DE4 3NF

Telephone / Fax: 01629 583539

- Accessible for disabled people (limited)
- Home visits

**Opening Times:** Monday, Tuesday & Friday 10:00am – 2:00pm  
for personal callers Thursday 10:00am- 12:00 & 6.30pm – 8.30pm.

**Opening Times** Monday & Thursday 10:00am – 2:00pm  
for telephone advice

**Sub Office: Belper** 103 Bridge Street, Belper, DE56 1BA

Telephone: 01773 826843

**Opening Times:** Tuesday & Thursday 10:00am – 2:00pm  
appointments only

**Sub Office: Heanor** Town Hall, Market Place, Heanor, DE75 7AA

Telephone 01773 714934

**Opening Times:** Wednesday & Friday 10:00am – 2:00pm  
appointments only

**Opening Times :** Thursday 10:00am – 1:00pm telephone advice only

**Specialisms:** A & D

**Catchment area:** Amber Valley and Derbyshire Dales including  
outreach sessions at Ashbourne, Bakewell, Langley  
Mill, Somercotes, Ripley and Wirksworth.

## **NORTH EAST DERBYSHIRE CITIZENS ADVICE BUREAU**

126 High Street, Clay Cross, S45 9EE

Telephone: 0844 848 9800 Fax: 01246 866206

Email: [mail@nedcab.org.uk](mailto:mail@nedcab.org.uk) Website: [www.ned-cab.org.uk](http://www.ned-cab.org.uk)

- Accessible for disabled people
- Induction loop
- Sign language interpreter by arrangement
- Home visits

- Translators available by arrangement

Opening Times: Monday – Friday 10:00am – 2:00pm  
Specialisms: A, D & K  
Catchment area: North East Derbyshire and Bolsover District

## **SOUTH DERBYSHIRE CITIZENS ADVICE BUREAU**

48 Grove Street, Swadlincote, DE11 9DD  
Telephone: 01283 210107 Fax: 01283 210108  
Website: [www.southderbyshirecab.org.uk](http://www.southderbyshirecab.org.uk)

- Accessible for disabled people
- Loop system for hearing impaired people
- Sign language interpreter by arrangement
- Home visits
- Translators available by arrangement

Specialisms: D  
Catchment area: South Derbyshire

## **TRADE UNION SAFETY TEAM and DERBYSHIRE ASBESTOS SUPPORT TEAM**

44 Patchwork Row, Shirebrook, NG20 8AL  
Telephone: 01623 748161  
Email: [mail@safetyteam.org.uk](mailto:mail@safetyteam.org.uk) Website: [www.safetyteam.org.uk](http://www.safetyteam.org.uk)  
Email: [mail@asbestossupport.co.uk](mailto:mail@asbestossupport.co.uk) Website: [www.asbestossupport.co.uk](http://www.asbestossupport.co.uk)

- Accessible for disabled people
- Loop system for hearing impaired people
- Sign language interpreter by arrangement
- Home visits

Opening Times: Monday – Thursday 9:30am – 4:30pm  
Friday - 9:30am – 12pm

Specialisms: L  
Catchment area: North Derbyshire